



INDITION COMMERCE

Content Management

Frequently asked questions

Cms Module v5.15.10.2 · July 2026



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Frequently asked questions

Short answers to the questions that come up most when working with Indition Content Management. For step-by-step detail see the User Manual; for architecture see the Technical Documentation.

General

What is the Cms module?

The back-office workspace for building and running a site's public website — pages, templates, widgets, navigation, media, SEO and the publishing rules that decide when each version goes live.

Do I need to know how to code?

No. Pages are built from no-code widgets arranged in the Content Editor. Developers can go deeper with templates and the Markup/CSS/JavaScript code widgets, but everyday content work needs no code.

Where do I find it in the admin?

Under the **Content Management** menu: Pages, Page Templates, Email Templates, Workflows, Sites, URLs, Page Scheduling, robots.txt, Contact Us, HTTP Errors, Search Query Log and File Manager.

Publishing & workflows

How do I make a page live?

Assign its finished revision to the **live** (Final) workflow — either immediately or on a schedule. Drafting in the development workflow never affects the public site until you do this.

Why isn't my new page showing on the live site?

New pages are created in the *Initial* (development) workflow. They only appear publicly once you assign their revision to the *Final* (live) workflow. Also check the page Status is Active and it has a URL.

Can I see what will change before publishing?

Yes — use **Compare pages** and **Compare settings** from the Workflows list to diff draft against live.

Can I schedule a page to go live later?

Yes. **Page Scheduling** publishes (and optionally un-publishes) a chosen revision at a set date/time in the store time zone, with advance email reminders.

Pages & templates

What's the difference between a page and a template?

A **template** is a reusable frame with named containers; a **page** is built on a template and fills those containers with widgets. Change a template and every page on it updates.

What is a wrapper template?

A structural outer template (header/footer/branding) with a content placeholder into which a child template's output is inserted — so many layouts share one outer shell.

What is a Group page?

A folder in the page tree used only to organise — it has a title and alias but no template, widgets or public address.

Did templates change recently?

Yes. Templates now render from safe **tokens** (`#__CONTENT__#` , `#__TITLE__#`) instead of inline PHP, and there's a new **Template Builder** with draft validation and preview.

Widgets

How many widgets are there?

Over 40 — text, images, slideshows, video, maps, forms, social embeds, countdown timers, Google Reviews, analytics tags, custom code, layout blocks (Accordion, Tabs, Spacer, Icon Box), Announcement Bar, Cookie Consent and more.

Why does my widget show nothing on the page?

Some widgets (analytics tags, custom code, SEO metadata) do their work behind the scenes and render nothing visible. Otherwise check the widget's Status is active.

Can two pages share one widget's content?

Yes — widgets can be *linked* (a shared instance that updates everywhere) or *copied* (an independent duplicate).

SEO

How do I control search-engine crawling?

Edit the site's `robots.txt` from its admin screen, and set per-page **Robot Options** (Standard / No Index / No Follow / both). The sitemap lists pages that have *Include in Sitemap* on.

What does the Search Query Log tell me?

What visitors typed into on-site search and how many results each query returned — queries with zero results are a strong hint about content to add.

Import / export & troubleshooting

Can I move pages between environments?

Yes — export selected pages (with assets and, optionally, revisions) to a ZIP and import them elsewhere, choosing per page whether to overwrite, create new, or import a revision.

Search results look stale after a big content change — what do I do?

Rebuild the index: **Workflows** list → *Rebuild Full-text search DB* for the workflow.

| Times are off on my schedules.

Scheduling uses the store/database time zone, not your browser's. Read the time-zone code shown beside the date fields before setting a go-live moment.

Security & access

| Who can use these screens?

CMS administrators. Some global settings require a CRM-manager role. Individual pages and whole workflows can be restricted to chosen roles.

| Is it safe to let editors add custom code or external images?

Custom-code widgets are admin-only. External URL fetches are checked by an SSRF guard against private addresses, and front-end widget settings are signed so they can't be tampered with in the browser.

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