




INDITION COMMERCE

# Barcode Scanner

Connect and test a USB barcode scanner with Indition POS.

Point of Sale Hardware · Setup Guide · June 2026

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## The short version

Almost any **USB barcode scanner** works with Indition POS with no software to install. The register is always listening for scans, so you can scan a product onto a sale without clicking anything first.

## 1. Plug it in

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- 1 Connect the scanner to the register computer with its USB cable (or the USB receiver for a wireless scanner).
- 2 Most scanners beep and light up when they are ready — no driver or app is needed.

## 2. Test it on the register

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- 1 Open **/pos/** and make sure you are on the **Products** tab.
- 2 Scan the barcode on any product.
- 3 The item should drop straight onto the sale, with a brief "Added" confirmation.

**No need to click first:** the register captures scanner input automatically while the Products tab is open.

## 3. If a scan doesn't add the item

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Most scanners send an "Enter" automatically after each barcode, which is what the register expects. If yours doesn't, items may not add. Fix it by setting the scanner to add an **Enter (carriage return) after each scan** — scan the matching setup barcode from the small manual that came with the scanner. If you're not sure, contact Indition support and tell us the scanner make and model.

# Troubleshooting

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Problem	What to do
Nothing happens when scanning	Make sure the register page is the active window and you're on the Products tab. Try scanning into a plain text box first — if nothing appears there either, the scanner isn't sending input (check the cable/receiver).
The barcode digits appear but the item doesn't add	The scanner isn't sending an "Enter" after the scan — see step 3.
Scanned text lands in the wrong place	Click once on the register window so it has focus, then scan.
Product not found	The barcode/SKU may not be in your catalogue, or the product's status is filtered out. Check the product in the back office.

## Need help?

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Email [support@indition.com](mailto:support@indition.com) with your store name, the device you are setting up, and a photo of any error on screen. We usually reply within one business hour.

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