




INDITION COMMERCE

WisePOS E & Stripe M2 Readers

Connect a WisePOS E or a Stripe M2 card reader to Indition POS.

Point of Sale Hardware · Setup Guide · June 2026

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Which reader do you have?

- **WisePOS E** — a countertop/handheld reader that connects over **Wi-Fi**. It works in the normal browser register, and sets up almost exactly like the S700.
- **Stripe M2** — a small **Bluetooth** reader. It works only inside the **Indition POS mobile app** — a web browser cannot use Bluetooth readers.

WisePOS E (Wi-Fi)

- 1 Power on the reader and connect it to your store **Wi-Fi** from its on-screen settings.
- 2 On the reader, open **Settings** and tap **Generate pairing code** (a short code valid for about 30 seconds).
- 3 On your computer, go to **POS → Card Readers → + Add new**, choose the store, give the reader a name, and enter the pairing code.
- 4 Tick **Set as default reader** if it's the store's main reader, then **Save**. It should show a green **Active** badge.
- 5 Run a \$1 test sale from **/pos/ (Card → Charge)** and refund it afterwards.

Same as the S700: if you've set up an S700/S710 before, the WisePOS E follows the same steps. See the *Stripe Reader S700 & S710* guide for the detailed Wi-Fi and pairing screens and troubleshooting.

Stripe M2 (Bluetooth, mobile app)

Important: the M2 only works with the **Indition POS mobile app** on a phone or tablet. It cannot be used from the web browser register.

- 1 Install and open the **Indition POS app** on your phone or tablet, and sign in. (Contact Indition support if you don't have the app yet.)
- 2 When prompted, allow the app to use **Bluetooth** and **Location** — both are required to find and connect the reader.
- 3 Charge the M2 and turn it on, and keep it close to the phone/tablet.
- 4 In the app, open the reader picker and let it **scan for nearby readers**; select your M2 to connect.

- 5 Take a \$1 test sale and refund it to confirm everything works.

Troubleshooting

Problem	What to do
WisePOS E won't pair	Make sure it's online on Wi-Fi and the pairing code is fresh (regenerate it and save within ~30 seconds). Avoid guest Wi-Fi networks.
App can't find the M2	Check Bluetooth and Location permissions are granted to the Indition POS app, the reader is charged and on, and it's close to the device.
M2 doesn't appear in the browser	That's expected — the M2 is only available in the mobile app, not the browser register.

Need help?

Email support@indition.com with your store name, the device you are setting up, and a photo of any error on screen. We usually reply within one business hour.