indition™

INDITION COMMERCE

Your storefront, your stockroom, your register — finally on the same page.

A browser-based and touch Point of Sale that runs straight off your existing Indition Shop catalogue, customer list, and inventory.

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Indition Point of Sale (POS) turns any cashier station — a browser and a Stripe reader, or a tablet running the touch register — into a fully-functional in-store till using the same products, customers, and inventory you already manage in the admin. No double-entry, no nightly sync, no separate vendor. And when the shelf and the stock count disagree, you keep selling — POS reconciles the numbers for you instead of dropping the sale.

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SINGLE SOURCE OF TRUTH	DRIFT BETWEEN WEB & IN-STORE	CASHIER STATIONS PER LOCATION

Built around how a sewing shop actually works

POS isn't a generic register bolted onto Shop. It's designed around the specifics: **fabric sold by the yard with fractional quantities**, **sewing machines tracked by serial number**, **regulars who don't want to re-tap their card every visit**, and **cashiers who need to step away and recall an order without losing the cart**.

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Live catalogue search

Type, scan, or browse by category. Every product, price, and image flows from your existing Shop admin — no separate POS catalogue to maintain.

Fractional fabric

Yards, half-yards, quarter-yards, custom decimals. Set the unit on the SKU and the register prompts the cashier for the cut quantity. Tax pro-rates correctly.

Serialized machines

Sewing machines auto-trigger a serial-number prompt when scanned. Validates against your Inventory serial register in real time, marks the unit as *sold*, and reverts on returns.

Take payment any way

Pair a Stripe reader — S700, S710, or the M2 over Bluetooth — and the cashier just clicks Charge. No reader handy? Key the card in by hand. Split a sale across cash and card. And in a multi-store business, every one of those card rails settles to the right store's own Stripe account automatically. Receipts carry the payment intent ID for auditing.

Receipts, their way

Print it, email a PDF, or text it to their phone — your customer's choice at checkout. Completed receipts show a clear **PAID** badge across every format. Lay out your own receipt in the Receipt Designer, with a crisp black-and-white logo made for the receipt printer.

Returns + exchanges

Find any past sale by number, customer, or contact. Refund items partially or fully. Exchange flow handles even-trades, upgrades (customer pays the difference), and downgrades (customer gets the difference back).

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Hold & recall

Customer remembers they need batting? Hit F7, set the cart aside, ring up the next person. F8 brings the held order back when they return.

Cash drawer + Z report

Track drops, pickups, pay-ins, pay-outs against each cashier's session. End-of-shift Z report shows expected cash, counted cash, variance, and sales by tender — printable on the spot.

Quick keys

Pin the SKUs your cashiers ring up dozens of times a day — needle packs, class fees, bobbins — to a one-tap row above the catalogue. Configurable from POS Settings.

For the customer in front of the counter

Indition POS turns small frictions into delights. A regular who walks in for the third time this month doesn't pull out a card — the cashier sees their saved card on file and one-taps the charge. A tax-exempt customer's totals automatically zero the tax line. A customer adding a tip on a class fee picks 18% from a friendly preset.

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SCENARIO · ☼ FABRIC + NOTIONS

Cutting fabric for a quilt project

The customer brings 3.25 yards of *Batiks NYC Pool Party* to the cutting counter, plus a pack of universal needles from the wall. The cashier scans the fabric bolt; the register prompts "How much?" with a fractional picker pre-set to **3 ¼**. They scan the needle pack — it's added at quantity 1. They scan the customer's loyalty card. The customer says "use the card on file" — one tap on *VISA ••••4242* and the receipt prints. Total time at register: 28 seconds.

SCENARIO · ⚙ MACHINE SALE

Selling a BERNINA 475 QE

Cashier scans the floor model's tag. Because the SKU is serialized, the register prompts for the serial number — they tap the barcode on the machine itself. Validates green. Customer adds extended warranty (a non-serialized SKU). They opt for the saved Mastercard. The sale commits, the serial flips to *sold* in inventory, and the receipt automatically lists both the model name and the unit's serial number for warranty registration.

SCENARIO · ↩ EXCHANGE

Exchanging a presser foot for a different one

Customer brings back a #10 Edgestitch Foot purchased last week and wants the #10D Edgestitch with Guide instead — the new foot is $28 more. Cashier opens Returns, finds the original receipt, picks the foot for return, clicks **Exchange Items →**. The cart now shows a $46.99 credit. They scan the new foot ($74.99); the payment screen shows **$28 due**. Customer taps card. One transaction, both sales recorded, inventory adjusted on both sides.

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SCENARIO · ✅ STOCK COUNT OFF

The bolt is on the counter, the system says zero

A customer wants the last two yards of a fat quarter bundle that's physically right there — but a miscount left the system showing zero on hand. Instead of turning the sale away, the cashier rings it through; because inventory override is on, POS quietly *receives* the missing quantity into stock at the store's chosen cost basis, then sells it. The customer walks out happy, on-hand lands back at the true number, and the manager has an audit trail showing exactly what happened — no negative balances, no end-of-day mystery.

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For the operator running the store

X / Z reports

Mid-shift snapshots and end-of-day closes that show sales, refunds, payments by tender, drawer activity, and cash variance. Printable, archivable, no spreadsheet wrangling.

Inventory in real time

Every sale debits stock, every refund credits it back — same DB transaction, no nightly sync. Web orders and in-store sales both see the same on-hand number, instantly.

Stock from the right shelf

Point each register at the exact shelves it sells from — in one warehouse or several — with one marked primary. On-hand at the till is the sum of those shelves, wherever they sit, and every sale draws stock down from them, not some other store's bin.

Never lose a sale to a count glitch

Holding the item but the system says zero? Turn on inventory override and ring it anyway — POS receives the shortfall into stock at your chosen cost basis, then sells it, so on-hand self-corrects with a full audit trail. Prefer a hard stop? Block-oversell holds the line until a manager approves.

Recover your card fees

Add a configurable card surcharge — a percent plus a fixed amount — that's calculated automatically, shown to the cashier, and tracked in its own column for clean reporting.

Audit everything

Every sale has a number, every refund links to its parent, every serial movement records who moved it and when. Stripe payment intents are

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stored against each transaction for full reconciliation.

Zero training overhead

If a cashier knows how to scan and click, they know POS. Customer search, payment selection, returns — every flow is two or three clicks. F-key shortcuts for the keyboard people.

Lock the till, not the workflow

Turn on the screen lock and an unattended register locks itself after a short idle, resuming on a quick PIN instead of a full sign-in. It waits politely if a sale is mid-flight, and it's enforced on the server — a walked-away terminal simply can't ring anything up.

> *"We used to keep our register catalogue in sync with our website by hand every Sunday night. The first sale we ran through Indition POS, my inventory manager texted me — 'I can see the sale already showed up.' That was the moment."*
>
> **— Indition pilot customer**

What's next

POS keeps growing. Still on the roadmap:

- **Gift cards** as a tender — pairs with the upcoming Gift Cards module.
- **Loyalty / rewards** — points earned at the register flow back into the customer record.

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Ready to ring up your first sale?

Indition POS is bundled with the Shop module. Indition support switches it on, you connect your store's Stripe account, pair a reader, and you're live.

Book a 30-minute walkthrough

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