

QuickBooks

Release Notes

Order module 5.5.2 · Shop 5.17.2 · Released 2026-06-28

Release summary

This release introduces **Orders → QuickBooks**, a new back-office tool that gets a store's sales into QuickBooks without hand-keying a single figure. There are two ways to use it: **download a file** — IIF for QuickBooks Desktop or CSV for QuickBooks Online and most importers — that you import yourself, or turn on **automatic sync** to a connected QuickBooks Online company so that each order is posted for you on a schedule. Along the way it adds **account mapping** (line the six posting categories up with the real accounts in your chart of accounts), **multi-store groups** (route each store or set of stores to its own QuickBooks company), and an **export history** that records every run and lets you re-download it later. The feature code ships in the **Order module branch 5.5.2**; the **Orders → QuickBooks** menu item is registered in **Shop 5.17.2**.

What's new

Two ways to reach QuickBooks

The main screen opens on a simple choice, "Send your sales to QuickBooks", with two method cards:

- **Download a QuickBooks file** — produce an **IIF** file for QuickBooks Desktop or a **CSV** file for QuickBooks Online and most importers, then import it yourself. Nothing needs to be

connected. You pick the format at the moment you download, and either format can be produced from any history row.

- **Automatic sync** (also shown as "Send Via API") — connect a QuickBooks Online company once and the platform posts your orders to it automatically, on a schedule, with no file to move around.

Until you choose a method, only the two cards are shown, so the screen stays uncluttered.

Detail levels & scope

You control both how much detail lands in QuickBooks and which orders are included.

- **Per order** — one journal entry (or one CSV row) for each order.
- **Daily summary** — one condensed journal entry per day covering cash, net sales and tax.
- **Daily split** — one journal entry per day, split across every account (gross sales, discount, sales tax, shipping, card fee and order total).

For scope, **Since last export** sends everything newer than your previous run, or **Date range** lets you set an explicit From/To window. Handy presets are built in: This month, Last month, This quarter, Last quarter, This year, Last year, and All orders.

Balanced accounting

Sales are read straight from each order's own financial figures and turned into a balanced General Journal entry using six posting categories: **Cash received**, **Discounts**, **Item sales**, **Sales tax**, **Shipping** and **Card fees**.

- The **card surcharge is charged on top of the order total**, so **Cash received** equals the order total plus the fee.
- Every entry is forced to balance to exactly zero; any rounding residual is absorbed by the Sales line, so your books never drift by a penny.

QuickBooks Online sync

The automatic option connects a QuickBooks Online company and keeps it in step for you.

- **Connect over OAuth2** — authorize once and choose your company; the platform stores the connection securely.
- **One Journal Entry per order**, with the **DocNumber set to the order number**. Because the order number is unique, re-runs are **idempotent**: if an entry for that order already exists it is skipped, so you never get duplicates.
- **Scheduled Job** — posts run on a platform schedule, **daily** or **monthly**, at a default time of 02:30.

- **Run sync now** — a one-click action posts pending orders immediately instead of waiting for the schedule.
- **Automatic token refresh** — the access token is refreshed behind the scenes, so the connection keeps working without you signing in again.
- **Stop-and-resume on error** — the sync stops on the first hard error rather than hammering a broken connection, and the next run picks up right after the last order that posted successfully.

Account mapping

Each connection maps the six posting categories to the real accounts in its chart of accounts.

- For a connected company, the account dropdowns are filled live from the company's chart of accounts.
- The platform **auto-matches** each category to the closest-named existing account (an exact name match wins, then a partial match, then an overlap of words), and you can override any of them.
- If you pick an account name that doesn't exist yet, it is **found or created** for you with a sensible account type.

Tip: For file downloads you don't have to map anything — the file uses the default QuickBooks account names, which you can rename during the import in QuickBooks.

Multi-store groups

If you run more than one store, the screen switches to a multi-store home with a card per group plus the shared history grid.

- A **group** is a connection plus the stores mapped to it, with its own delivery method, its own account mapping and — when syncing — its own QuickBooks company.
- The **default group**, "All stores", catches any store you haven't mapped, so no order is ever left behind.
- **Separation mode** controls how several stores are kept apart inside one QuickBooks company: **Class** (tag each entry with a Class named after the store), **Memo** (prefix the entry memo with the store name), or **None**.
- **Presets** scaffold groups quickly: "All together" (one group for every store) or "One per store".

A single store can still opt in to splitting via a **split by store** toggle with the same separation choices.

Export history

Every manual download and every sync is recorded in a Results grid so you always have a clean audit trail.

- Columns show the **order-number range** (Starting and Ending Order #), the number of orders, the total, **who** ran it, the **export date** and the status (Downloaded, Sent or Error).
- **Re-download** any row as IIF or CSV — it replays the exact stored order range, so you get identical data every time.
- **Delete** a record when you no longer need it; deleting a history row never touches your order data.
- The very first time you open the screen, a friendly **empty state** tells you how many orders are waiting to be exported.

Note: A sync run that finds nothing new is not written to the history (it would only add noise), but a run that hits an error *is* recorded, and its orders are retried automatically on the next run.

Setup & upgrade notes

Upgrading an existing site is straightforward, but a few things happen behind the scenes that are worth knowing:

- The feature ships with database migrations that are applied the usual way — either through **Admin → Patches** (`/admin/Admin/patches`) or automatically during a clean install.
- The **Scheduled Job** for automatic sync is registered **inactive** at install. It is switched on automatically the moment you turn on automatic sync, and switched off again if you turn it back to download — you don't manage it by hand.
- A **default connection** row is seeded on install, so the single-store screen works out of the box before you configure anything.

Three new tables back the feature: `shop_quickbooks_export` (the history, one row per run), `shop_quickbooks_setting` (one row per connection to a QuickBooks company), and `shop_quickbooks_store_connection` (the map of stores to connections for multi-store routing). All table names are prefixed with your site id.

Compatibility

- Built for the **PHP 7.4** production target and **PostgreSQL**.
- The **card-fee column is optional**: on sites that don't have the `payment_transaction.card_fee` column, card fees simply export as 0 and everything

else still balances.

- Order numbers on the file exports and journal entries are built from your **order prefix plus the order id** (`ORDER:ORDER_PREFIX` + id), matching how order numbers appear elsewhere in the platform.

Testing

Note: Before release, the feature passed **28 of 28** export regression tests and **18 of 18** API tests on the e2e environment. A live Intuit round-trip — actually posting to a real QuickBooks Online company — requires real Intuit credentials and a connected company, and so is verified separately from the automated suite.

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